

What would happen if we studied what was *right* with people versus what's wrong with people?"

Important Findings from Gallup

- Only some behaviors can be learned.
- The best in a role deliver the same outcomes using different behaviors.
- A focus on weaknesses or areas that need improvement can prevent failure, but they seldom, if ever, lead to excellence.
- Areas of non-talent never develop into strengths.



When employees are focused on their strengths, they ...

- look forward to going to work
- have more positive than negative interactions with coworkers
- treat customers better
- tell their friends they work for a great company
- achieve more on a daily basis
- have more positive, creative, and innovative moments

dissatisfaction that goes with knowing your time, talent and abilities are not being properly used." — Zig Ziglar

"There is a certain amount of

"We are what we repeatedly do. Excellence, therefore is not an act but a habit." — Aristotle

a natural way of thinking, feeling or behaving

Talent X Investment = Strength

time spent practicing, developing skills and building a knowledge base

the ability to deliver consistent, near-perfect performance in a specific task

usually wrong. And yet, a person can perform only from a strength." – Peter Drucker

"Most people think they know

what they are good at. They are

5 Clues to Talent

- 1. Yearning: The pull or attraction to one activity rather than another.
- 2. Satisfaction: It is the activities or opportunities that we genuinely enjoy.
- 3. Rapid Learning: The way we are naturally wired to learn.
- **4. Glimpses of Excellence:** Others may offer clues to our own talent in the ways they recognize us.
- **5. Total Performance Excellence:** The optimal state of intrinsic motivation, "Flow."

How many of you get to do what you do best every day?

The quality of a person's life is in direct proportion to their commitment to excellence, regardless of their chosen field of endeavor.

- Vince Lombardi