

PANEL DISCUSSION: TIPS FROM THE EXPERTS: INTERFACING WITH CFOS AND OTHER EXECUTIVES



More than business.



Jacob Morgan explores this subject in his book on Employee Experience.

His outline describes the Evolution of HR as:





- From hiring and firing to enabling, empowering and creating experiences
- 2. From the "police" of the organization to the coaches, mentors, and thought leaders
- 3. From not defining strategy to shaping and leading strategy





- 4. From no seat at the table to a key seat at the table
- 5. From Payroll, compensation, and benefits to employee experience
- 6. From cost center to profit enabling center
- 7. From focusing on employee inputs to focusing on employee outputs





- 8. From treating employees like "resources" to treating employees like water and air
- 9. From filling gaps in jobs to unlocking human potential
- 10. From siloed lines of business to working closely to understand business

